



**"Working with Forrer was an amazing experience. They were there for me 110% and were willing to do anything necessary to make the transition as smooth as possible for me, and for my co-workers. Forrer doesn't provide "office furniture" - they provide "office solutions"**

**– Courtney Johnson, Customer Service Manager  
Satisloh North America**

## Satisloh North America

A company-wide directive to create a more open and collaborative work environment prompted Satisloh North America, an ophthalmic and precision optics manufacturer headquartered in Switzerland, to begin planning for their Germantown, Wisconsin office renovation.

Many Satisloh employees were initially resistant to the idea of working in an open office. In order to learn more about worker needs and concerns, Forrer conducted an extensive workplace analysis prior to design initiation. By meeting with staff from each department, Forrer concluded that the challenge was to create an open environment that encouraged communication while still balancing privacy and providing individual workers with the tools they needed to be successful.

The first step was to literally tear down the private office walls to bring daylight and outdoor views to the entire office. Full-height cubicle walls were replaced with open, panel-free spaces. Individual workstation layouts were designed to be adaptable for varying privacy needs and included personalized organizational work tools and plenty of flexible storage options. A sound-masking system was also incorporated to help to reduce overall noise distractions.

The end result was a completely transformed office space that successfully integrated the principles of an open office environment while still supporting individual employee needs.

